

NHS

Rotherham

NHS Rotherham Patient Transport Services (PTS)

Better Health,
Better Lives

Patient Transport Services

- What is PTS?
- How much does it cost?
- History of PTS
- What do we want from PTS?
- How will we achieve it?
- What will it mean for patients?
- What actions will we take?

What is PTS?

- Non-urgent transportation of patients with a medical need for transport to and from premises providing NHS Healthcare (Excluding Primary care)
- Outpatient appointments, Inpatient admissions/ discharges, Day cases, Diagnostic tests
- Short Notice/on the day or planned

How much does PTS cost?

- In 2009/10, South Yorkshire PCTs paid Yorkshire Ambulance Service (YAS) approx. £7.7 million to deliver approx. 540,000 journeys to/from South Yorkshire Healthcare Locations
 - Average cost of £14.25 per journey
- Plus additional activity with other providers, taxis, etc. (circa £500k)

History

- How was it financed?
- Who managed PTS?
- What service level did we get?

What do we want from PTS?

- Equity of access
- Quality service - reliable, responsive, flexible
- Patients with a **medical need** for hospital transport arrive on time, travel in comfort and leave on a timely basis
- Value for money

How will we achieve it?

- Work collaboratively across South Yorkshire to apply DoH eligibility criteria
 - Aim for 100% screening
 - Procurement
- Pro-actively work with PTS providers
 - Service specification
 - KPIs
- Test the market

What will it mean for patients?

- Better quality service for patients who qualify.
- Better clarity over alternatives:-
 - Other transport options
 - Healthcare Travel Costs Scheme (HTCS)

Actions

- 1st July – Eligibility criteria
- During 2010/11 – work with existing providers
- April 2011 – South Yorks screening procurement.
- Future market testing

Questions?

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